

Disclosure Information

Determining an Individual's Needs for Services

Virtual Coffee Break

Provided by the University of Missouri-Kansas City School of Nursing and Health Studies
Jointly Provided by the Clinical Training Center for Sexual Reproductive Health

Description:

This brief learning session is designed for providers of sexual and reproductive health (SRH) services working across a variety of clinical settings, including family planning clinics, primary care practices, hospitals, and Title X-funded sites, as well as providers who identify SRH needs and make referrals. Participants will explore how to use person-centered communication strategies to better understand a client's goals, needs, and life stage. The session covers how to determine which SRH services to offer or recommend, how to account for risk factors that may influence care, and when and how to make appropriate referrals for services outside of your organization's scope.

Outcome:

Participants will self-report increased confidence in using person-centered communication to assess client needs, determine appropriate SRH services, and make referrals beyond their site's scope.

Objectives:

Upon completion of this module, participants will be able to:

- Use person-centered communication to assess a client's needs for services.
- Determine which SRH services to offer or recommend based on client needs.
- Recognize how client goals, risk factors, and life stage influence service needs.
- Make appropriate referrals when services are beyond your site's scope.

Successful Completion:

To receive contact hours, participants must complete the activity as well as complete the online evaluation and request for credit form. CNE as well as Certificates of Completion will be emailed 4 – 6 weeks after submission of the online evaluation/request for credit form.

Relevant Financial Relationships:

In accordance with continuing education guidelines, the contributing presenters/trainers/authors and planning committee members have disclosed potential relevant financial relationships with ineligible companies. Ineligible companies are those whose primary business is producing, marketing, selling, re-selling, or distributing healthcare products used by or on patients.

Subject Matter Expert: Jacki Witt, JD, MSN, WHNP, RN, NCC-E, has no relevant financial relationships with ineligible companies to disclose.

Planning Committee: Denise Raybon, Sharon Colbert and Angela Bolen have no relevant financial relationships with ineligible companies to disclose. Kristin Metcalf-Wilson, DNP, WHNP-BC, serves on the advisory board for Afaxys Pharmaceuticals and is a Nexplanon trainer for Organon.

All relevant financial relationships listed for these individuals have been mitigated.

Commercial Support/ Sponsorship:

None.

Funding Acknowledgement

The Clinical Training Center for Sexual and Reproductive Health is funded by DHHS grant number FPTPA00603. This activity is intended for informational purposes and does not constitute legal or medical advice or endorsement of a specific product.

Disclaimer

Opinions expressed herein are the views of the contributors and do not reflect the official position of the Department of Health and Human Services (DHHS), the Office of Population Affairs (OPA), or the Clinical Training Center for Sexual and Reproductive Health (CTC-SRH). No official support or endorsement by DHHS, OPA, or CTC-SRH is intended or should be inferred.

Accreditation Statements:**Continuing Nursing Education:**

The University of Missouri-Kansas City School of Nursing and Health Studies is accredited as a provider of continuing nursing professional development by the American Nurses Credentialing Center's Commission on Accreditation.

This program offers up to .25 for nurses.

Enduring Materials – Contact hours will be awarded for this e-learning course through September 19, 2026.

Contact Angela Bolen at bolena@umkc.edu or 816-235-6611 if you have questions regarding continuing education credit.